



Patient Safety and Healthcare Quality Forum 2023

September 16, 2023 via Zoom Webinar

Brought to you by Program for Healthcare Quality and Patient Safety

In support of the following Sustainable Development Goals:

Goal 3: Good health and well-being

Goal 4: Quality education

Theme: Engaging Patients for Patient Safety

Time	Activity/Topic	Resource Persons
8:00 - 8:15	Welcome remarks	Dean Charlotte Chiong UP College of Medicine
8:15 - 9:00	DOH National Patient Safety Agenda/Program Plan	Terence John Antonio, MD MBA DOH-HFDB Policy Planning and Program Development Division Moderator: Diana Tamondong-Lachica, MD
9:00 – 9:45	Health Literacy Impact on Patient Safety	Lourdes Marie S. Tejero, RN, MTM, PhD UP Manila TTBD0, College of Nursing Jue-Zong Yeh, RPh Head of Clinical Pharmacy Tri-Service General Hospital, Taiwan Moderator: Lynn Crisanta Panganiban, MD/Yolanda Robles, RPh, MPharm, PhD
9:45 – 10:30	Engaging Patients and Families in Pediatric Ambulatory Quality and Safety	Julia Kim, MD Armstrong Institute for Patient Safety and Quality Leadership Academy Moderator: Maria Concepcion C. Sison, MD
10:30 – 11:30	Shared Decision-Making Dyad: Provider and Patient Perspectives	Charlemaine Deane Perez, MPT, PTRP UP College of Allied Medical Professions Frances Lois Ngo, RPh, MHSS, MA UP College of Pharmacy Kathrina Epino, MD UP College of Medicine Moderator: Karl Matthew C. Sy Su, MD
11:30 – 1:00	<i>PechaKucha</i> : Sharing of Best Practices	Jennifer Paguio, PhD, MAN, RN UP College of Nursing Diana Tamondong-Lachica, MD Head, UPCM Program for Healthcare Quality and Patient Safety
1:00 – 2:00	Panel Discussion: Involving patients and carers in reducing errors	Fatima Garcia-Lorenzo Co-founder, Philippine Alliance of Patient Organizations Hazel Faye R. Docuyan, M.S. Hosp Pharm, CIP, CLMH, RPh Chief Pharmacy Officer, Makati Medical Center Ana Patricia A. Alcasabas, MD, Medical Program Director, St. Jude Children's Research Hospital Department of Global Medicine, Philippine General Hospital Twinning Partnership Aldin D. Gaspar, MSN, RN UP College of Nursing Moderator: Deonne Thaddeus V. Gauran, MD



Program for Healthcare Quality and Patient Safety
College of Medicine
University of the Philippines Manila
Room 205 Henry Sy Sr. Medical Sciences Building, Pedro Gil St, Ermita, Manila



2:00 – 2:45	Patient partnership programs	<p>Glynna A. Ong-Cabrera, MD Fellow, Council Chairman of the PCCP Council on the Control of Tobacco and Air Pollution</p> <p>Adrian Dela Cruz, RN, MSNursing Hub Manager, Victoria by Love Yourself, Inc.</p> <p>Moderator: Charles Mandy G. Ayrán, RPh, PhD</p>
2:45 – 3:00	Closing	<p>Diana Tamondong-Lachica, MD Head, UPCM Program for Healthcare Quality and Patient Safety</p>